






YAK Throw Bag Safety Notice

Customer Safety is of paramount importance to us, we have identified a potential safety issue with a small number of our THROW LINES sold between **May 2009** and **September 2009**.

Yak Throw lines - Sold Between May 2009 & September 2009		
		
Product codes		
6222-15	6222-20	6222-25



What the fault is:

The safety issue is caused by the joining of rope used within the line. This means when weight is applied to the line, it may separate. The Line should **NOT** have any joins in it.

Nothing matters more to us than the safety of our customers, so if you have bought this item please inspect the rope.

How to identify a fault:

Feed the throw line through your hands slowly looking for a join, this can be easily felt as a rough burr. Take care not to burn your hands during this process, if the rope is gripped too tightly or pulled to quickly.

Picture of fault	
	
Joined Rope	Broken Rope

If you are unsure, or require more information please contact our Customer Service team on 023 9252 8621, Monday to Friday 8.30am – 5pm.

What you should do if you find a fault

Stop using it, and return it to YAK Paddling, Mumby Road, Gosport, Hampshire, PO12 1QA. We will of course replace your throw line and cover the cost of return.

We'd like to apologise for any problems this may cause and reassure you that no other Yak product is affected.

Should you have any queries or concerns regarding this safety notice, please call our Customer Service team who will be more than happy to help on 023 9252 8621. Lines are open Monday to Friday 8.30am – 5pm.